

Frequently Asked Questions!

Q. How do I access the DESS Parent Portal?

A. Via the DESS Website homepage (www.dessdubai.com)



Or

Via the link <https://dess.parents.isams.cloud>

Q. How do I access the DESC Parent Portal?

A. Via the DESC Website homepage (www.descdubai.com)



Or

Via the link <https://desc.parents.isams.cloud>

Q. I have forgotten my username.

A. Your username is the email address you used to set up the portal account.

Q. How do I change my Password?

A. Via the DESS or DESC Parent Portal log-in Screen.

Follow the hyperlink **“I have forgotten my password”**

Q. What is the School Linking Code?

A. For DESS it is DESS

For DESC it is DESC